



Simplifying the environment and creating rapid growth

A Katpro Success Story

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About the Client

- ▶ Our client is one of Asia's leading real-estate developer
- ▶ The company has grown from strength to strength, having successfully completed several residential projects and commercial projects
- ▶ Their projects span across Asia in Mumbai, Bangalore, Kochi, Chennai, Coimbatore, Hyderabad, Mysore, Dubai, Colombo and Saudi Arabia

The Challenge

With business units spread across multiple cities, the client was disconnected in function. The cumulative toll of time and resources wasted in the company was by no means anything to scoff at. The problem was simple; the client had in their hands a leaky bucket.

No Collaboration System in place

- **Inconsistent user experience**

Processes within the department (or departments) were being conducted informally and were largely offline and paper-based

- **Inefficiencies and errors**

No central location for users to manage content, collaborate or find information

- **Lack of transparency**

The Solution

- ▶ To meet their goals, they hired Katpro Technologies. Faced with assimilating many departments in a short period, the company deployed a knowledge-sharing platform based on SharePoint Server 2013.
- ▶ Katpro created a single intranet with sites for several groups, including Human Resources, Information Technology and Team development.
- ▶ To address the usability and user adoption concerns, a series of visioning sessions were conducted with each user group to understand the context in which information was accessed and how users collaborated with each other
- ▶ The platform combined personal profiles, employee pages with summaries of current responsibilities, areas of expertise, past experience, blog posts, key documents, newsfeeds and other human resources and workflow management modules.

Features

- ▶ Team and collaboration sites for both structured and ad-hoc collaboration
- ▶ Central calendaring system to highlight key events throughout the company
- ▶ Automated on-boarding, including training and paper work task management
- ▶ A centralized database to manage all properties, contracts and contacts in order to improve collaboration and records management for real estate properties
- ▶ Evaluating the departments' needs, multiple document libraries to host each department's specific documents with permissions
- ▶ "Who's online" feature to instantly connect with peers
- ▶ A feature to share new job openings with internal resources promoting internal growth. This feature integrated with Payroll processing and induction of the employee
- ▶ Active Directory Synchronization to enable an integrated login to the portal

The Benefits

- ▶ Automation of key processes
- ▶ Improved collaboration among the dispersed employees
- ▶ Transparency & easy access to the centralized storage of key corporate data
- ▶ Turnaround time for new projects reduced drastically
- ▶ A robust communication platform to enable easy and quick communication

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